Clinical Services Overview

Clinical Services is a team of nursing and pharmacy consultants who add value beyond the product for customers by delivering customized clinical product solutions and educational resources. Our clinicians and pharmacists have expertise across many major hospital and therapeutic care areas.

HOW YOU BENEFIT

- Hands on assistance facilitates the implementation of Baxter products
- Support for optimal product utilization
- Specific recommendations and measurable action plans that align with nationally recognized regulations, standards and guidelines
- Training and education tailored to the needs of your facility and staff

In addition to our clinical support and implementation services, we offer the CONNECTIONS Portfolio, a set of on-site clinical programs that focus on your pharmacy and IV therapy practices.

PROGRAMS INCLUDE:

**PHARMACY PROGRAMS**

- IV Operations Assessment
- P.O.P. Rx (Product Optimization Program)
- Optimizing IVs in Automated Dispensing Cabinets
- Optimizing IV Distribution

**IV THERAPY PROGRAMS**

- Vital PREP (IV Practice Review and Product Utilization)
- S.E.T.S. (System Efficiency Through Standardization)
- Clinical Appropriateness Review
- Clinical Contract Assessment
- Tubing Misconnections Self-Assessment for Healthcare Facilities

**SMART PUMP TECHNOLOGY SUPPORT**

- Channel needs analysis
- Master Drug Library (MDL) training and support

**IMPLEMENTATION SERVICES**

- A disciplined process customized for your facility
- Comprehensive support for a transition to Baxter products
- Education and communication tools and materials
- Clinical Appropriateness Assessments to identify the most relevant Baxter products

Please talk with your Baxter representative to learn how a member of our Clinical Services team can help you.
Value Beyond the Product

Baxter's comprehensive line of products and clinical resources are just the beginning.

**STAFF TRAINING AND EDUCATION**

- On demand Web-based product training
  - Assists clinical educators in delivering consistent product training and education to students and staff
  - Enables clinical educators to have access to necessary reporting, tracking, and documentation of online training completion records
  - Supports clinical staff in understanding how to use Baxter products

**PRACTICE RELATED RESOURCES**

- **Tubing Misconnections Self-Assessment for Healthcare Facilities** A tool to help identify products and practices that pose risk of inadvertent tubing misconnections, with the goal of mitigating potentially known risks
- **PharmacyAdvisor.com** Safety, efficiency and compliance tools for pharmacy operations
- **TargetBSI.com** Information about catheter associated blood stream infections (CABSI)
- **The Leadership Resource Center** Provided by ASHP Foundation’s Center For Health-System Pharmacy Leadership and supported by Baxter
- **ISMP Medication Safety Alert! Nurse Advise-ERR newsletter** Medication safety information delivered monthly, and co-sponsored by Baxter
- **“Blue Book”** Training Manual for IV Admixture Personnel (available online)
- **Speaker Series** Knowledge sharing on parenteral nutrition, drug delivery and preparation, and IV therapy.

**SERVICE AND SUPPORT**

At Baxter, we’re ready to deliver the service and support you need to keep pace with your daily demands. We do this through dedicated customer service teams that can help with your purchasing, payment, and delivery needs, as well as questions about products and services.

Please talk with your Baxter representative or visit www.baxter.com to learn more.